



AUCTION USER'S GUIDE

2025.11.01 ver2.1

【Revision History】

Item#	Date of revision	Changes
1	2020.02.13	New entry
2	2020.05.11	Add regular password change policy
3	2020.06.01	Revision of wording
4	2020.09.25	Change the URL
		Change screen images
		Add Appendix on two-factor authentication
5	2025.11.01	Change the URL

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1. Initial Action

<1> Activation of User's Account

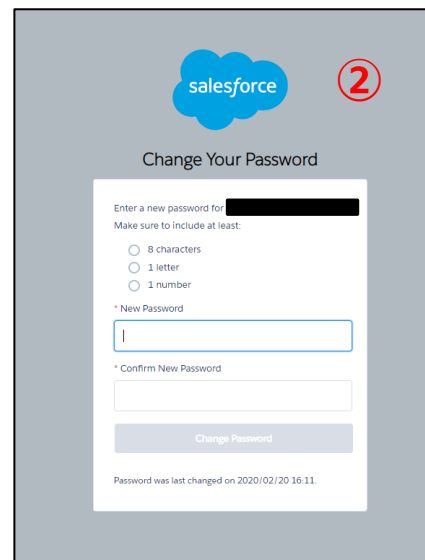
① Check an E-mail sent by Salesforce

※Check your spam folder because the e-mail may be classified as a junk mail.

<Subject: auctions によようこそ(Welcome to auctions)>



② Click URL in the text, change the password, and activate your account



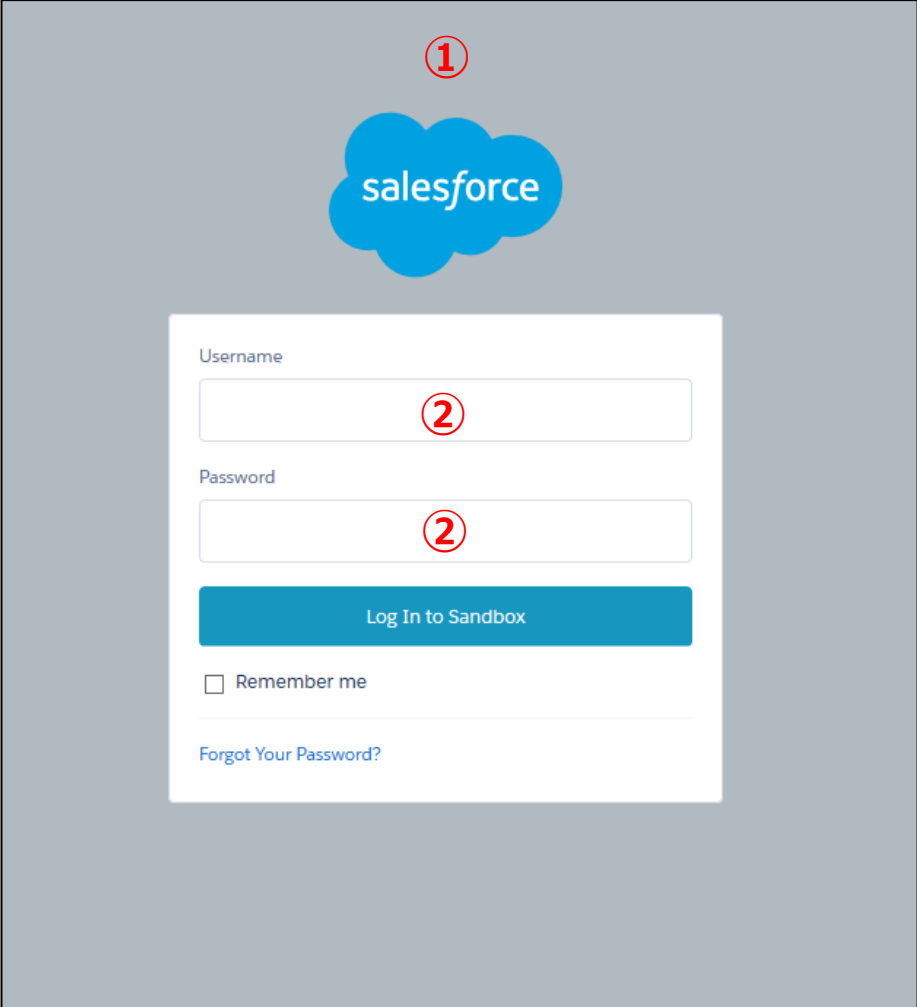
2. Login

<1> Login

① Type the following URL into the browser.
`https://auxboard.aux-mobility.co.jp/s/`

② Type in your user name and password

※When you make an application to create a new account and activate two-factor authentication, please refer to “Appendix: Two-factor Authentication.”



The screenshot shows the Salesforce login interface. At the top center is the Salesforce logo, a blue cloud with the word "salesforce" in white. Above the logo is a red circle with the number "1". Below the logo is a white login form. The form has two input fields: "Username" and "Password". Both fields have a red circle with the number "2" inside them. Below the "Password" field is a blue button labeled "Log In to Sandbox". Below the button is a checkbox labeled "Remember me". At the bottom of the form is a link labeled "Forgot Your Password?".

③ When login is successful, you will see the confirmation screen of the cars put up for sale

buyerA san



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[Manual/Terms of Use](#)
[Privacy](#)

③

Search Results [Favorite](#) [Bidding now](#) [Past history](#)

言語選択/Language English

Search Results

Search Criteria

Maker
-
Model
-
Body Type
-
First registration year
- ~ -
Current Price
- ~ -
Not Submerged ☐
Not Burned Down ☐
Due in Place
-
Reserve met ☐

Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	CAR-00001106 0 day 16.08 until the end ☆ Favorite	100,000Yen	143,000Yen	TOYOTA HIACE VAN 01/1988	- 2,000cc	Suspension, Clutch Start Driveable	CTL GYODA YARD

| 1/1 |

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- ④ You can transition to the Aux Mobility site from the link on the top right corner.

<Website>

You can transition to the Aux Mobility Official website

when you click on [Aux Mobility logo](#)

<Inquiry / Form to modify registration content>

Click [“Inquiry / Registration”](#)

<Operating Manual / Auction Rules>

Click [“Manual / Terms of Use”](#)

<Private Information Protection Policy>

Click [“Privacy”](#)

The screenshot shows the Aux Mobility website interface. In the top right corner, the Aux Mobility logo is highlighted with a red box and a circled number 4. The logo includes the text "Aux Mobility" and "401-3-3349-8538 (Toll-free 8AM-6PM)". Below the logo, there are links for "Terms / Registration", "Manual / Terms of Use", and "Privacy".

The main content area displays search results for a vehicle. On the left, there is a "Search Criteria" sidebar with various filters. On the right, there is a "Vehicle List" table with columns for Photo, Sales Info, Goods Price, Total Price, Goods Details, Fuel/Displacement, Main Damage/Damage Details, and Due in Place.

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	0 day 15:08 until the end of the day	¥80,000/mo	¥43,000/tax	2015/11/10 2015/11/10	2.000cc	Superior Clutch Start Divisible	CTL-SHOUKA YARD

At the bottom of the page, there is a footer with the text "Aux Mobility Inc. Tokyo metropolitan public safety commission No. 304362420008 Copyright©2024 Aux Mobility Inc. All rights reserved."

3. Confirmation Screen of the Cars Put Up for Sale

<1> Confirm the cars put up for sale

① You will find a list of vehicles put up for sale.

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1



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[Privacy](#)

Search Results [Favorite](#) [Bidding now](#) [Past history](#)

言語選択 / Language : English

Search Criteria

Maker
-
Model
-
Body Type
-
First registration year
- ~ -
Current Price
- ~ -
Not Submerged ☐
Not Burned Down ☐
Due in Place
-
Reserve met ☐

Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	CAR-00021526 0 day 15:00 until the end Favorite	100,000Yen	143,000Yen	TOYOTA HAIK 100 01/1988	- 2,000cc	Suspension/Clutch Start Driveable	CTL OYOCUDA YARD

| 1/1 |

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<2> Search Cars on Sale

① You can refine search.

※Make sure you select the maker first to narrow down the model.

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Search Results

[Favorite](#)

[Bidding now](#)

[Past history](#)

言語選択(Language) English

Search Results ①

Search Criteria

Maker

TOYOTA

Model

HIACE VAN

Body Type

-

First registration year

-

 ~

-

Current Price

-

 ~

-

Not Submerged

☐

Not Burned Down

☐

Due in Place

-

Reserve met

☐

Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	CAR-00001106 0 day 22:37 until the end Favorite	100,000Yen	143,000Yen	TOYOTA HIACE VAN 01/1988	- 2,000cc	Suspension Clutch Start Driveable	CTL GYODA YARD

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4. Confirmation Screen of Detailed Vehicle Information

<1> Confirm detailed vehicle information

- ① You can transition to the confirmation screen of detailed vehicle information from either [vehicle number](#) or [maker model](#) links.

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[Insert Registration](#)
[Manual Terms of Use](#)
[Privacy](#)

Search Results [Favorite](#) [Bidding now](#) [Past history](#)

言語選択 Language (English)

Search Criteria

Maker
-
Model
-
Body Type
-
First registration year
- ~ -
Current Price
- ~ -
Not Submerged ☐
Not Burned Down ☐
Due in Place
-
Reserve met ☐
Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	① CAR-0001105 0 day 10:06 until the end Favorite	100,000Yen	143,000Yen	① TOYOTA MAJIE VAN 01/1083	2,000cc	Suspension/Clutch Start Drivable	CTL GYCUDA YARD

[1/1]

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② You can check detailed information of the car on sale.

<Auction Information Section>

Current price, Total price, etc.

<Message Section>

When you are the highest bidder, it will say

“You’re currently the Highest Bidder.”

If someone else is offering higher price, it will say

“You’ve been outbid.”

If you have never submitted any bid, it will say

“No bid in your list.”

<Vehicle Image Section>

Image of cars on sale

<Main Damage Section>

Main damages

Damaged parts, etc.

<Exterior Damage Section>

Front Bumper

Front Glass, etc.

Search Results Search Result Details Favorite Bidding now Past history

Search Result Details

CAR-00000007 TOYOTA PRIUS

Current Price : 30,000 yen Total Price : 33,000 yen
No. of Bidder : 0 Time left : 0 day 00:09:32 until the end

No bid in your list

Maximum Bid Price 30000 yen Take Bids

Basic Info

Stock No.	CAR-00000007	Maker	TOYOTA
Model	PRIUS	Grade	S
Body Type	Sedan	First Registration	12/1983
Type	ZA-NHW11	Specification No.	1054
Classification No.	1	Displacement	1,500cc
Engine Type	1NZ-FXE	Fuel	Gasoline
Chassis No.		Serial No.	
Mileage	125,000	Odometer Replacement	
Color		Steering Wheel	RHD
Drive System	FF	Transmission	CVT
Capacity	5		

Main Damage

Main Damage	Damaged	Area of Damage	Front
Drive Condition	Towing	Engine Start	Start
Shift Lever	Movable	Radiator & Condenser	-
Transmission Oil Pan	NG, OIL NOT LEAKING	Oil Pan	-

Exterior Damage

Front Bumper	-	Front Glass	-
Bonnet	-	Roof	-
Left Headlight	-	Right Headlight	-
Left Front Fender	Scratch	Right Front Fender	-
Left Front Door	-	Right Front Door	-
Left Rear Door	-	Right Rear Door	-
Left A Pillar	Dent	Right A Pillar	-
Left B Pillar	-	Right B Pillar	Dent
Left C Pillar	-	Right C Pillar	-
Left Rear Fender	-	Right Rear Fender	-
Taillight Left	-	Taillight Right	NA
Rear Bumper	-	Rear Glass	NG
Trunk	-		
Left Front Suspension	-	Right Front Suspension	Broken

<Air-bag / Equipment Section>

Front Passenger seat
Driver seat, etc.

<Other Info Section>

Due in Place
Inspection Period, etc.

<Remarks Section>

Memo

▼ Air-bag/Equipment			
Passenger Seat	Available	Driver Seat	Available
Seat(Passenger Side)	-	Seat(Driver Side)	-
Passenger's Door	-	Driver's Door	-
Curtain(Passenger Side)	-	Curtain(Driver Side)	Finished
Knee(Passenger Side)	-	Knee(Driver Side)	Finished
Left Rear Seat Door	-	Right Rear Seat Door	-
Head	Finished	Air-bag bonnet popup	Finished
A/C	Available	P/S	Available
P/W	NA	Navigation	NA
TV	Available	Leather Seat	Available
Sunroof	Available	Maintenance Notebook	Available
Owner's Manual	Available	Guarantee Form	Available, Certified
▼ Other Info			
Due in Place		Inspection Period	
Recycling Fee		Length	4,310cm
Width	1,695cm	Height	1,490cm
Maximum Loading Weight		Unit Weight	1,220kg
Gross Unit Weight			
Remarks			

5. Favorite Screen

<1>Registration & deletion of Favorite

- ① You can register / delete a vehicle in your Favorites using “Favorite Button” of the confirmation screen of cars put up for sale.

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Search Results [Favorite](#) [Bidding now](#) [Past history](#)

Language [English]

Search Results

Search Criteria

Maker
-
Model
-
Body Type
-
First registration year
- ~ -
Current Price
- ~ -
Not Submerged ☐
Not Burned Down ☐
Due in Place
-
Reserve met ☐

Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel Displacement	Main Damage/Damage Details	Due in Place
	CAR-00001106 0 due 10.00 yen per day Favorite	100,000Yen	143,000Yen	TOYOTA HILUCK VAN 01/1988	2,000cc	Suspension Clutch Start Driveable	CTL GYODUA YARD

[1 / 1]

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- ② You can register / delete Favorite in the confirmation screen of detailed vehicle information.

[Search Results](#)
[Search Result Details](#)
[Favorite](#)
[Bidding now](#)
[Past history](#)

言語選択(Language) English ▼

Search Result Details

CAR-00000007 TOYOTA PRIUS [Favorite](#)

Current Price : 30,000 yen
No. of Bidder : 0

Total Price : 33,000 yen
Time left : 0 day 00:09:32 until the end



No bid in your list

O Maximum Bid Price 30000 yen
Take Bids

Basic Info			
Stock No.	CAR-00000007	Maker	TOYOTA
Model	PRIUS	Grade	S
Body Type	Sedan	First Registration	12/1983
Type	ZA-NHW11	Specification No.	1054
Classification No.	1	Displacement	1,500cc
Engine Type	1NZ-FXE	Fuel	Gasoline
Chassis No.		Serial No.	
Mileage	125,000	Odometer Replacement	
Color		Steering Wheel	RHD
Drive System	FF	Transmission	CVT
Capacity	5		

▼ Main Damage			
Main Damage	Damaged	Area of Damage	Front
Drive Condition	Towing	Engine Start	Start
Shift Lever	Movable	Radiator & Condenser	-
Transmission Oil Pan	NG, OIL-NOT LEAKING	Oil Pan	-

▼ Exterior Damage			
Front Bumper	-	Front Glass	-
Bonnet	-	Roof	-
Left Headlight	-	Right Headlight	-
Left Front Fender	Scratch	Right Front Fender	-
Left Front Door	-	Right Front Door	-
Left Rear Door	-	Right Rear Door	-
Left A Pillar	Dent	Right A Pillar	-
Left B Pillar	-	Right B Pillar	Dent
Left C Pillar	-	Right C Pillar	-
Left Rear Fender	-	Right Rear Fender	-
Tailight Left	-	Tailight Right	NA
Rear Bumper	-	Rear Glass	NG
Trunk	-		
Left Front Suspension	-	Right Front Suspension	Broken



<2> Favorite Screen

- ① You can transition to Favorites screen from [Favorite link](#) at the top of the screen.

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①

Search Results **Favorite** Bidding now Past history

言語選択 / Language English

Search Criteria

Maker
-

Model
-

Body Type
-

First registration year
- ~ -

Current Price
- ~ -

Not Submerged ☐

Not Burned Down ☐

Due in Place
-

Reserve met ☐

Search

1 goods found

Vehicle List

Photo	Sales Info	Goods Price	Total Price	Goods Details	Fuel/Displacement	Main Damage/Damage Details	Due in Place
	CAR-00001106 0 day 16:08 until the end Favorite	100,000Yen	143,000Yen	TOYOTA HACE VAN 01/1988	2,000cc	Suspension/Clutch Start Driveable	CTL GYODUA YARD

| 1/1 |

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② You can confirm the list of cars that you registered in Favorite.

③ You can delete items in Favorite using “Favorite Button.”

[Search Results](#) [Favorite](#) [Bidding now](#) [Past history](#)

言語選択/Language English

Favorite

Auction 1 Goods

Vehicle List

Photo	Sales Info	Goods Details	Main Damage/Damage Details	Due in Place	Current Price	Bid Price	Status	Bid Way	Bid amount
	CAR-00001106 0 day 16:01 until the end * Favorite	TOYOTA HIACE VAN 01/1988	Suspension, Clutch Start Driveable	-	100,000Yen	-	No bid in your list	☒ Maximum Bid Price ☐ Direct Bid Price	100000 Yen Take Bids

| 1/1 |

6. Bidding

<1> Screens from which you can submit a bid

You can submit a bid from the following 3 screens:

- Confirmation Screen of Detailed Vehicle Information
- Screen of the Bidding now
- Favorite Screen

<2> Indicate default price

You can submit a bid based on the following conditions. Please refer to the auction rules for further details:

Conditions	Default Price
When total number of bid is zero	Starting price
When you are the highest bidder	1000 yen on top of your bidding price
Someone else is a higher bidder	1000 yen on top of the current price

<3> Bid Increment

1000 yen

<4> Indicate “Take away now!”

“Take away now!” will be indicated when the current bidding price reaches the price defined by our company at which the car can be sold.

<5> Notification E-mail of Successful Bid

- ① The following E-mail to notify that your tender has been accepted. Please pay the amount by the due date.

sample buyer san	①
Congratulations!	
You are winner for the following car in our auction.	
We would like to inform you of payment due for the car.	
【Bid Result】	
Stock Number: CAR-00000008	
Make: HONDA	
Model: N BOX	
Specification: G	
Vehicle Registration Number (Japan):	
Your Winning Bid Amount (exclusive of tax and bank commissions): 150,000 Japanese Yen (JPY)	
Total Payment Amount (exclusive of tax and bank commissions): <u>165,000 Japanese Yen (JPY)</u>	
Payment Due Date: <u>26/02/2020</u>	
【Receiving Bank Information】	
The payment for the cars shall be made by means of telegraphic transfer remittance to the below bank account by the above payment due date:	

7. Confirmation of the bidding results

<1> Past history screen

- ① You can transition to a list of successful bids in the past from [Past history](#) link at the top of the screen.

✖The bidding results are visible for three months after the auction finished.

[Search Results](#)
[Favorite](#)
[Bidding now](#)
[Past history](#)

1

言語選択 / Language (English)

Past history

Search Criteria

Maker

-

Model

-

Body Type

-

First registration year

-

~

-

Current Price

-

~

-

Not Submerged

☐

Not Burned Down

☐

Due in Place

-

Reserve met

☐

Search

Auction 2 Goods

Vehicle List

Photo	Sales Info	Goods Details	Main Damage/Damage Details	Due in Place	Contract Price	Bid Price	Total Price	Status
	CAR-00000934	- -	- -	-	10,000Yen Take away now!	10,000Yen	-	Lose
	CAR-00001070	- 01/1988 -	- -	-	37,000Yen Take away now!	37,000Yen	73,700Yen	Win

| 1/1 |

<2> Status

Conditions for Indication	Status
When you are the successful bidder	Win
When someone else is a successful bidder	Lose
When bidding price did not exceed the knockdown price	Unsold

[Search Results](#)
[Favorite](#)
[Bidding now](#)
[Past history](#)

言語選択/Language (English)

Past history

Auction 3 Goods

Vehicle List

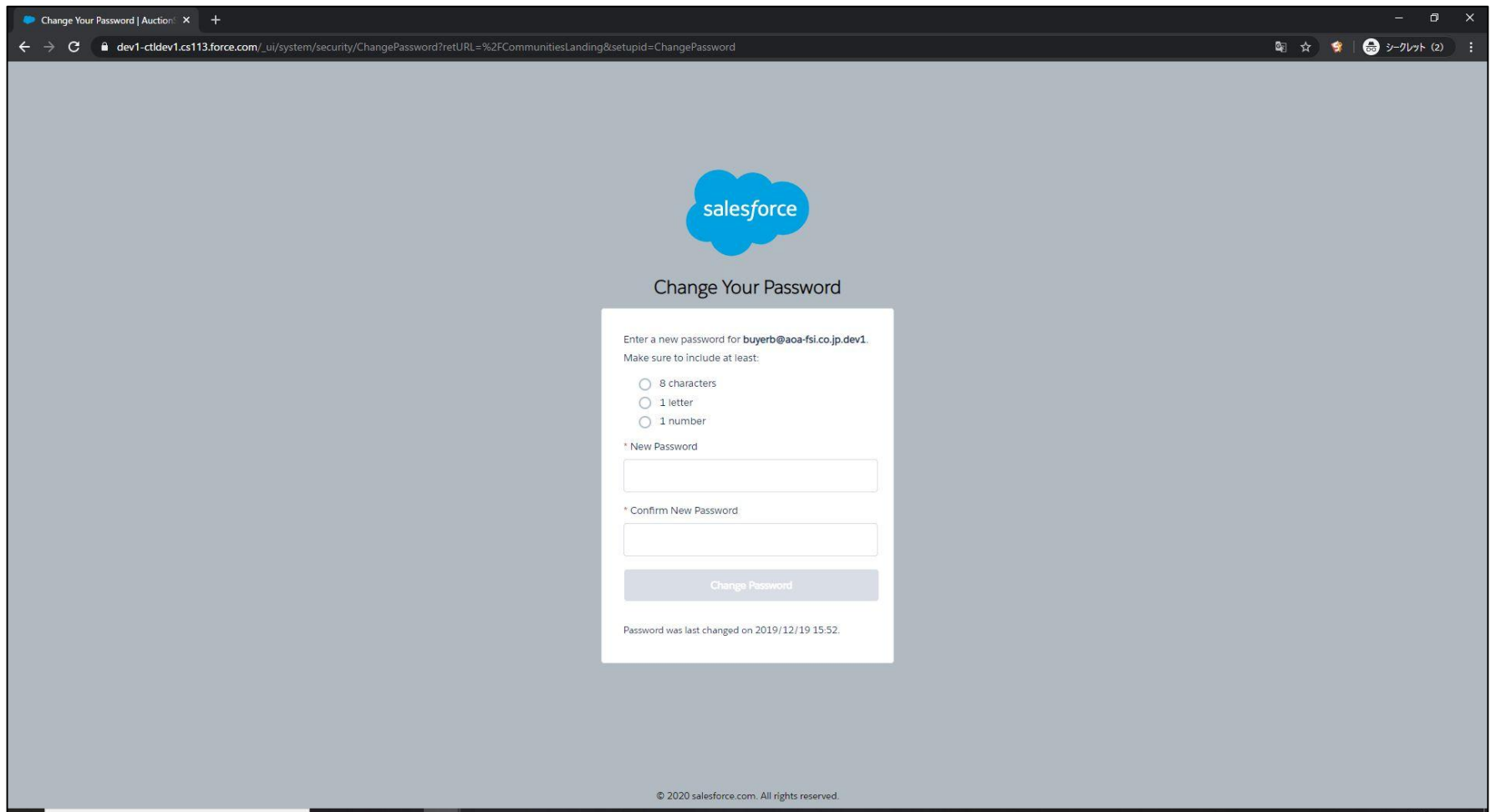
Photo	Sales Info	Goods Details	Main Damage/Damage Details	Due in Place	Contract Price	Bid Price	Total Price	Status
	CAR-00000011	TOYOTA PRIUS 03/1989 58,000 km	Damaged, Transmission, Suspension Start Towing	-	150,000Yen Take away now!	70,000Yen	-	Lose
	CAR-00000008	HONDA N-BOX 01/2008 25,000 km	Transmission, Clutch Start Towing	-	150,000Yen Take away now!	150,000Yen	165,000Yen	Win
	CAR-00000007	TOYOTA PRIUS 12/1983 125,000 km	Damaged Start Towing	-	30,000Yen	30,000Yen	-	Unsold

| 1/1 |

8. Regular password change policy

<1> Change Your Password screen

① Password change is required every 90 days. Please change your password when the following screen is displayed.



Change Your Password | Auction

dev1-ctldev1.cs113.force.com/_ui/system/security/ChangePassword?retURL=%2FCommunitiesLanding&setupid=ChangePassword

salesforce

Change Your Password

Enter a new password for **buyerb@aoa-fsi.co.jp.dev1**.
Make sure to include at least:

- ☐ 8 characters
- ☐ 1 letter
- ☐ 1 number

* New Password

* Confirm New Password

Change Password

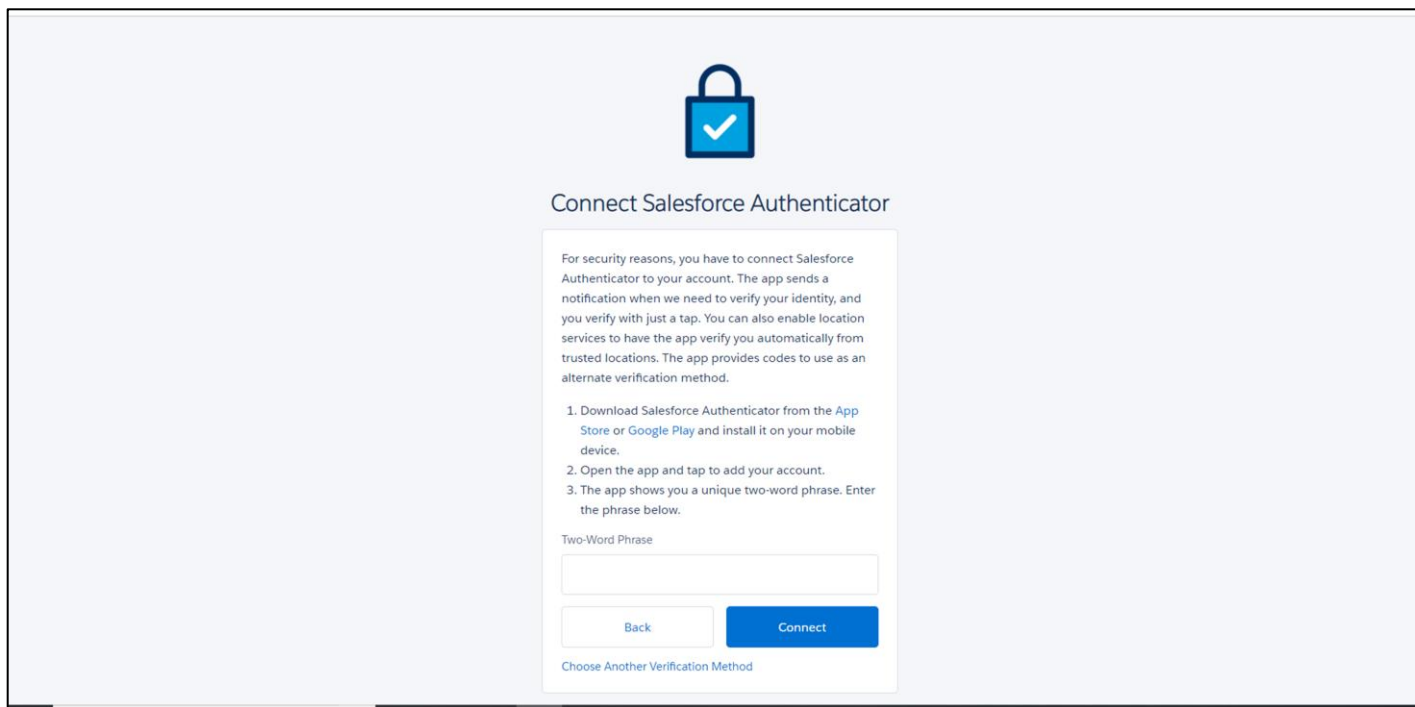
Password was last changed on 2019/12/19 15:52.

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Appendix. Two-factor Authentication

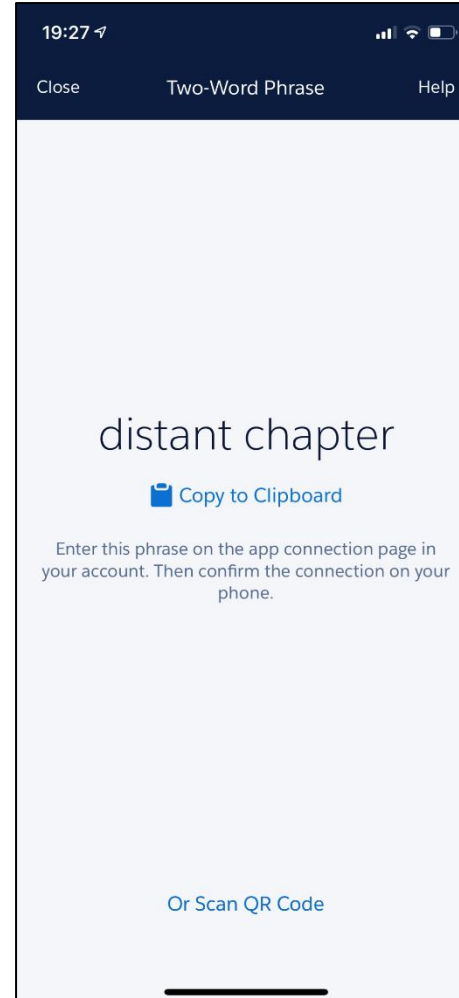
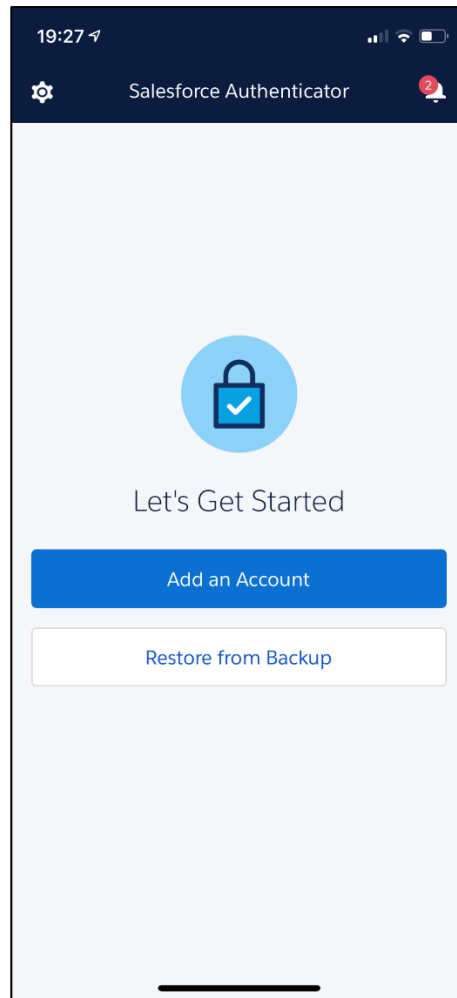
<1> Log in for the first time

- ①[Browser] When two-factor authentication is active, the following screen will appear when you log in for the first time.
(Do NOT close the screen)
- ②[Mobile] Install and activate Salesforce Authenticator on your mobile device as described in the diagram below.

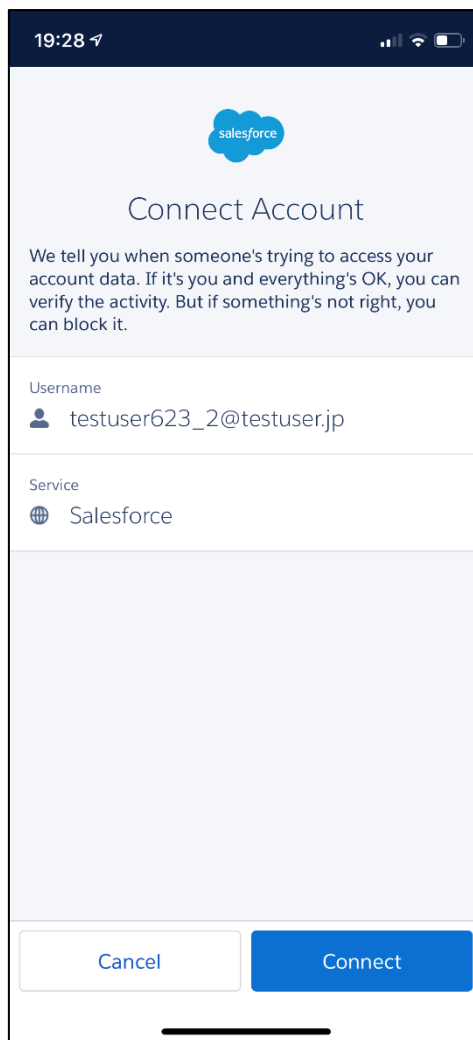


③[Mobile] Click “Add an Account”

④[Mobile] A two-word phrase will appear on your mobile device. Type the phrase into the browser on your PC①, and click “Connect.”

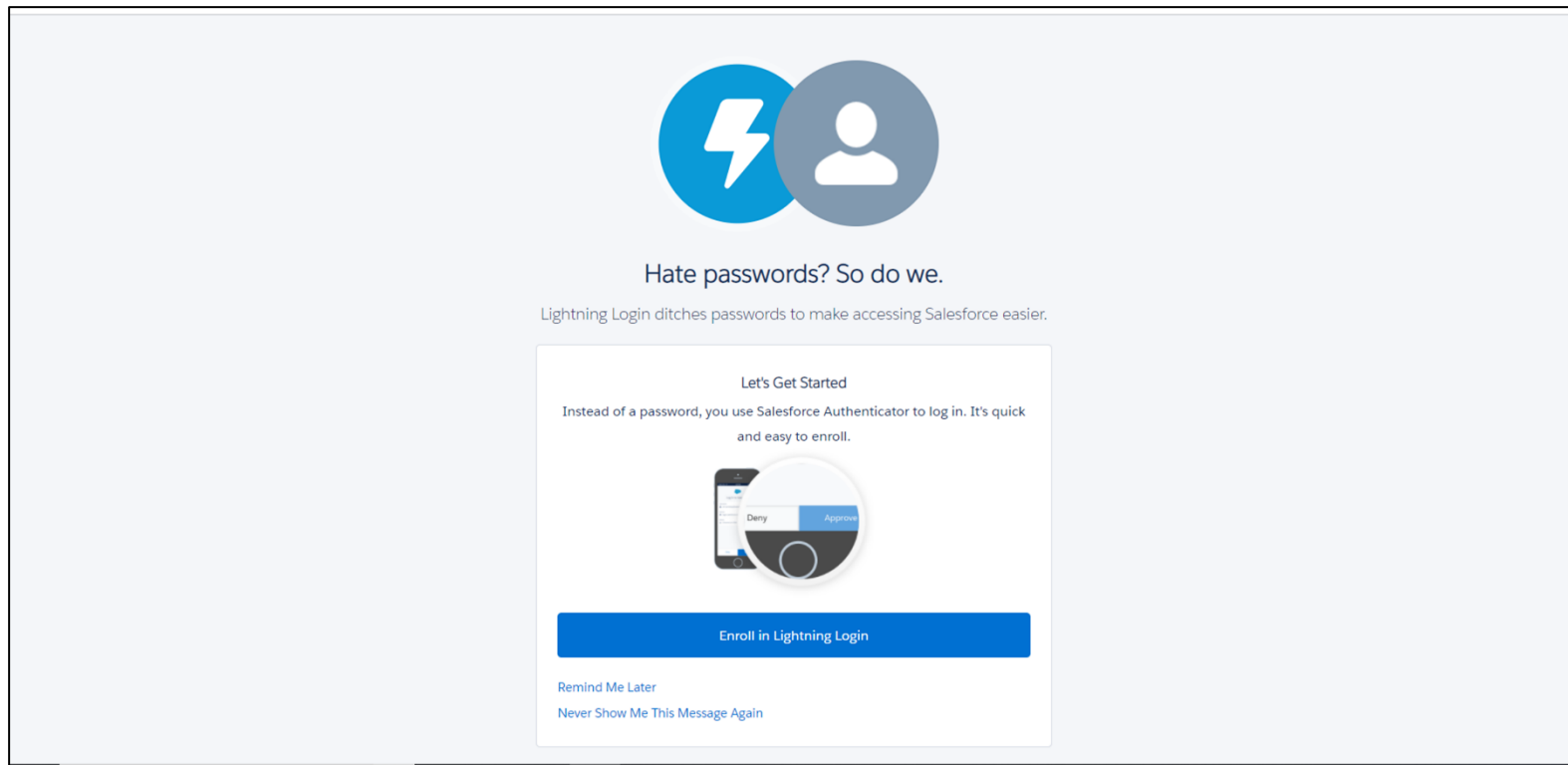


⑤[Mobile] Connection destination will appear on your mobile device. Click “Connect.”



⑥[Browser] When another function is recommended on the screen, click “Never Show Me This Message Again.”

⑦Login process is complete.



<2> Log in for the second time onwards

①[Browser] When you log in for the second time onwards from the browser, the following screen will appear. (Do NOT close the screen.)

②[Mobile] A notification will appear on your mobile device that you used when you logged in for the first time.

When you activate Salesforce Authenticator, the diagram on the bottom right will appear.

③[Mobile] When you click “Approve,” the login process is complete on PC.

